

\$50

\$400

1. Bullying is:
any of the above

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2. The best way to deal with a bully is to:

ask them politely to stop – and if they don't, speak to someone who can help

Sometimes a polite request to stop the behaviour, either from the person being bullied or by a witness, can go a long way to stop bullying. If the direct approach doesn't work, then speak with someone who can help you.

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3. If someone is under the influence of drugs or alcohol in the workplace, you should:

tell their supervisor, manager or employer, or an OHS rep

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4. When confronted by an aggressive or violent customer or intruder, the best way to respond to them is to:

remain calm and non-threatening, do as they ask and take mental notes

Being confronted by an aggressive or violent intruder or customer can be frightening. Try to remain calm. Remember as many details about the offender as possible, such as eye colour, distinguishing marks or tattoos, etc – these will help the police to identify them.

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HAZARD A GUESS

Take the guess work out of workplace safety

If you answered correctly give yourself \$50, if you were incorrect you get \$0.

\$400

\$50

5. You should not tell anyone you are being bullied:

False

You should always report bullying to someone. If you're not comfortable discussing it with a work mate or your manager or union, then contact WorkCover for advice on 13 10 50.

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6. If you work with chemicals, toxins or hazardous substances you should:

all of the above

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7. After a robbery or violent incident, you should:

all of the above

If you do experience a robbery or violent incident at work, contact WorkCover for advice on what to do.

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8. Bullying only comes from managers or supervisors:

False

Bullying can be from management to workers, but can also be from workers to management, or between peers at the same level.

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Add up the total amount you have won

TOTAL

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